

## To Whom It May Concern:

I am writing to express my experience with Morgan Beatty. Morgan was an intern under me in Crown Equipment's interaction design group during our winter 2018 and summer 2019 positions.

As an intern in our interaction design group, Morgan was in charge of multiple features and concepts for the development of our web and truck UI teams. She collaborated directly with members of the front-end development and engineering teams in bringing those concepts to life. She was able to complete her tasks with minimal supervision. Despite the hectic schedule, she remained diligent in her work and communicated effectively with the other teams."

One project in particular highlighted her ability to excel in design. She was able to conceptualize and develop a new and improved process flow for a complicated technical feature. Morgan worked quickly to gather feedback and issues from stakeholders, prototype concepts, conduct usability tests, and then present the improvements all within 2 weeks. As a team we are eager to move forward with the direction Morgan developed. Complex challenges and problems only seem to drive Morgan to succeed.

Morgan impressed the team with her work ethic and ability to integrate herself into the team quickly. Whether it was working on new features, working with users, or researching and developing new designs, she has been a pleasure to work with. She is a bright young woman, solid presenter, and incredibly quick in learning the complicated processes and sub-processes in software development.

Without a doubt, I confidently recommend Morgan as a talented designer and great asset to join your team. As a dedicated and knowledgeable employee and an all-around great person, I know that she will be a beneficial addition to your organization.

Please feel free to contact me at 1 419.629.2311 x14421 should you like to discuss Morgan's qualifications and experience further. I'd be happy to expand on my recommendation.

Best wishes,

**Allen Wagner**

Interaction Design Manager

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